HEWLETT-PACKARD COMPANY Intellectual Property Administration Fort Collins, Colorado 80527-2400

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PATENT APPLIC

ATTORNEY DOCKET NO. 10991148 -1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s):

Qiming Chen et al

Confirmation No.: 5325

Application No.: 09/523446

Examiner: Yicun Wu

Filing Date:

Mar 10, 2000

Group Art Unit: 2165

Title:

OLAP-Based Customer Behavior Profiling Method And System

Mail Stop PGPUB Drawings Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450

DRAWING TRANSMITTAL LETTER

Enclosed herewith please find:

- sheets of redlined drawing(s) which indicate proposed changes to the drawing(s). Upon approval of these proposed changes, formal drawing(s) will be submitted.
- sheets of corrected formal drawing(s), as required by the Notice of Patent Drawings Objection (PTO-948) which accompanied the Office Action dated_
- sheets of corrected formal drawing(s), as required by the Notice of Patent Drawings Objection (PTO-948) and approved in the Notice of Allow ability dated 10/13/2004
- () _____ sheets of formal drawing(s). Please substitute these formal drawing(s) for the informal drawing(s) originally filed.

() ____

Examiner's approval of the entry of these drawings is respectfully requested. No new matter has been added.

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450.

Date of Deposit: 1/31/2005

Typed Name: Be Henry

Respectfully submitted.

Qiming Chen et a

Howard Boyle

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Rev 12/04 (Dwgtrans)